

COURTS IN PIMA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2014-2016 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

SUPERIOR COURT, PROBATION, LIMITED JURISDICTION COURTS

- Continue functional enhancements including workflows for Pima AGAVE case management system; extend to Juvenile Bench via integration with JOLTSaz; support PCCJC CMS replacement with AGAVE.
- Expand participation in state electronic filing project to additional firms and case types.
- Pilot new automated solutions and decision support tools for judges.
- Expand and improve data exchange / communications with justice partners and other outside agencies including tribes.
- Participate in statewide automated disposition reporting project facilitated by AOC and DPS.
- Provide secure cloud computing for judicial staff; optimize utilization of mobile devices; refresh PCs.
- Improve electronic records management and collections/web payments at limited jurisdiction courts.
- Continue to update and/or replace end-of-life hardware and software products and platforms; refresh personal computers (various courts).

TUCSON CITY COURT

- Upgrade local eCitation system in conjunction with Tucson Police Department.
- Replace the FLAPP application.
- Improve use of automated measures for administrative staff and judicial staff performance, e.g., speed disposition reporting and use workflow for distributing motions.
- Update technology used in courtrooms; address unsupported servers, software, and PCs.

CY 2012 ACCOMPLISHMENTS

- Completed courtroom renovation/remodels at superior court. Continued IT infrastructure and audio/visual equipment updates.
- Replaced analog phones with VOIP for 520+ handsets.
- Implemented multiple releases of AGAVE CMS and migrated code to Visual Studio 2010; supported effort to adopt AGAVE at justice court.
- Completed eDocument enhancements in the Clerk's Office to include Juvenile functionality.
- Completed user acceptance testing of JOLTSaz modules in preparation for integration with AGAVE and CAMMS.
- PCCJC updated courtroom technology, improved mobility features of public website, and improved eCitation processes while preparing for CMS replacement.
- Tucson upgraded AZTEC and installed Office 2010; expanded Video Alternative to Jail and use of video for more types of remote appearances.
- Smaller courts expanded digitization efforts including court calendar online, courtroom recording, videoconferencing, e-citation, and payments by phone and web.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS	PCCJC granted exception to statewide CMS adoption; Tucson Muni accelerating large volume system adoption; other courts working on data cleanup to varying degrees; concern for adoption curve; will be early to mid-cycle adopter, depending on court.
JOLTSaz	Completed development and testing efforts; integration with AGAVE/CAMMS still completing; will be early adopter.
LJEDMS	High impact on current business processes and staff; several LJ courts have standalone EDMS already; will be mid to late adopters, depending on court.
e-Filing/Std Forms	Superior court already piloting statewide solution; smaller courts concerned about costly changes to business processes, desire linkage to new CMS; will be early to mid-cycle adopters depending on court.
Bench Auto	Recognize high potential for cost savings but see possible equipment costs in time of restricted budgets and disruption of local business processes; will be mid to late adopter depending on court.
Architecture	Projects continue to complete but remaining number of long out-of-support databases and operating systems still presents risk; some locally developed apps depend on non-standard backend products but are planned for replacement; several courts continue ftp for outside data transfers in production.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
e-Filing, GJ Civil	FY14		X		Superior Court; AZTurboCourt
JOLTSaz/AGAVE/ CAMMS Integration	FY14		X		Superior Court, Clerk, Juvenile Court
Bench Automation	FY14		X		Superior Court; pilot site for state
CCI/ROAM	FY14		X		Superior Court support for eAccess
AGAVE Workflow	FY14		X		Clerk of the Superior Court; AGAVE
Records Management Scanner	FY14		X		Ajo Justice; LJ EDMS
Automated Forms in Courtroom	FY14			X	Green Valley; cannot be done with AZTEC
Records Management Scanner	FY15		X		Marana; LJ EDMS

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
eCitation	FY14		X		Marana; State JCEF
e-Filing	FY16		X		Oro Valley; conceptual
eCitation Changes	FY14		X		Oro Valley; DPS TraCS
Security Phase II	FY16		X		Oro Valley; add cameras
Courtroom Bench/ Clerk Redesign	FY16			X	Oro Valley; concept
Courtroom Upgrades	FY16			X	Oro Valley; concept
Front Counter Redesign	FY16			X	Oro Valley; concept
Ergonomic Office	FY14		X		Oro Valley; underway
Office Shared Folders	FY15			X	Oro Valley
CourTools Implementation	FY14		X		Oro Valley; concept
Recording Software in 2 nd Courtroom	FY14		X		Sahuarita; Liberty expansion
Run Wiring in 2 nd Courtroom	FY14		X		Sahuarita; City IT
CMS Access in 2 nd Courtroom	FY15			X	Sahuarita; expansion
eCitation	FY14		X		South Tucson; STPD

Some projects in the summary table do not have validated details in the plan.

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.